



New Age Technology Consulting

**Business Grade IP Phone System
Disaster Recovery Overview**

www.newageetc.com/content/disasterrecovery



New Age Technology Consulting

A World of Answers in a New World



Does Your Business Phone System Offer Complete Disaster Recovery?

For most businesses, the reliability of their phone system, phone service and data connections are critical to connecting with customers and making money...

- *What will you do if a weather event takes down your phone system?*
- *Does your phone system connect multiple sites... with a single point of failure?*
- *Does your current phone service offer complete Disaster Recovery?*

Business Continuity Means Never Missing a Call Even When Your Power or Services Are Disrupted

Consider an End-to-End IP Phone System architecture that monitors the health of every phone, phone call and network component between your phone and our data center 24 hours per day, 365 days per year.

The benefits?

- *Inbound calls failover to alternate extensions, locations or individual cell phones.*
- *No single point of failure... your multiple offices will never lose service.*
- *Dual WAN capability, Cell phone failover, analog line backup.*
- *Disaster Recovery... Is built into the Phone System, offering complete Business Continuity for your company.*

Read on to see how this works...



Complete Disaster Recovery

How will your business phone system have complete Disaster Recovery in any situation and 24-7-365?

Unique / Next-generation / Fully Distributed / Fully Managed Architecture

New Age TC leverages the only true Fully Distributed, Pure IP Business Communications Solution from Star2Star Communications.

- *An End-to-End approach built upon a fully managed, blended architecture offering both the on-premise IP/PBX and Business Grade Internet Phone service.*
- *Star2Star built the phone system and the phone service together from the ground up... to work together, seamlessly.*

One System, One Service, One Provider... the Whole Solution.

Star2Star's End-to-End architecture monitors the health of every phone, phone call and network component between your phone and our data center 24 hours per day. We automatically adjust to changing conditions and get in touch with you when we detect a problem.

The Star2Star Data Center maintains a constant communications path with every Starbox PBX. Every customer's configuration is mirrored in the Data Center which is immediately able to detect equipment damage, power outages or Internet service disruption and will automatically fail over inbound calls to alternate system extensions or cell phones.

The Data Center also houses all key call processing functions including in-bound call distribution, auto-attendant, unlimited voice mail and conferencing so you will remain in business even during a disaster. An Automatic 6-Way-Failover feature with Star2Star includes double redundant Internet connections, triple redundant bandwidth at the data center and an analog line so if your Internet connection goes down even for a second, a backup remedy takes over immediately.

Since the Data Center "becomes" the customer PBX in disaster recovery mode, Star2Star customers continue to receive inbound call traffic which is routed to secondary cellular or landline phone numbers assigned to each individual extension. This unique fully distributed, fully managed Internet telephony architecture provides for a profoundly different, proactive customer service environment and provides a level of business continuity that is unavailable from our competitors.



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Disaster Recovery and Lower Costs

New Age Technology Consulting offers your business a complete Disaster Recovery solution and 24/7/365 management and monitoring of your telephone system, phone service and Internet connection... All while saving you money!

Dramatic Cost Savings of up to 50% on the Average Business Phone Bill

***Phone Lines / Free Long Distance / Unlimited Free Voice Mail /
Automated Attendant / Conference Calling / All Included***

Learn how you can Reduce Your Phone Bill and upgrade your phone system...
Typically for less than you are paying for your current phone bill!

CALL US TODAY FOR A FREE TELECOM ANALYSIS

(941) 750-9966

<http://www.newagetc.com>

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4654 SR 64 E, Suite 240, Bradenton, FL 34208
Phone 941.750.9966 www.NewAgeTC.com

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